



ingeus

REGIONAL AMBASSADOR INFORMATION PACK



The Youth Voice will act as a central advisory board, representing the views of younger participants and ensuring we continue to meet the challenges of today and tomorrow.



Welcome

Our mission is to enable better lives. We provide services for people, business and communities to create and improve employment, skills, health and wellbeing. We help governments and employers design and deliver services to solve today's challenges and improve opportunities for all.

Ingeus is committed to being a progressive organisation, evolving to meet the needs of our customers. The Youth Voice is a key part of this, it will act as a central advisory board, representing the views of younger participants and ensuring we continue to meet the challenges of today and tomorrow. We will engage with the group for input and feedback on all aspects of our services, including design, delivery, policy, processes, people, and places.

We hope you will find this experience as valuable as we will. Your views and insights will help to make a massive difference to all the people we support.

Thank you for your interest in becoming a Youth Voice Ambassador.

A stylized, handwritten signature in black ink.

Rob Houlston
Programme Director

About Ingeus

We have been delivering trusted and tailored solutions for customers and communities across the UK since 1997.

Our 2,000 expert team members and hundreds of local partners work collaboratively to deliver a wide range of contracts on behalf of central and local government, including: helping citizens find employment through the Restart Scheme, Job Entry Targeted Support, and Work and Health Programme; supporting better physical and mental health with the Access to Work (Mental Health Support

Services) and NHS Diabetes Prevention Programme; supporting people in the justice system to successfully transition back into the community through specialist rehabilitative services; and programmes to enhance youth skills and employment, including the National Citizen Service.

Ingeus UK is part of APM Group, a global human services and healthcare organisation with a network of more than 7,500 people across 10 countries.

For more information visit www.ingeus.co.uk

About the Ambassador's Programme

Ingeus is looking for passionate young people aged 16–25 years old to join our Youth Voice as Regional Ambassadors, and create a dynamic team ready to act and influence change.

Ingeus Youth Voice is designed to give young people a platform to use their voice and to empower them to be better prepared for life and work. Our ambassadors work together to provide Ingeus with a youth voice so that we're equipped to support young people with high-quality, flexible, and responsive services. We believe young people will bring new and exciting ideas, provide valuable insight, hold us accountable,

and challenge our way of thinking. They will play an integral part in ensuring our services are youth friendly as we work towards the future.

To ensure Ingeus Youth Voice is made up of young people from across the country, with a diverse range of backgrounds and vast lived experiences, we are expanding our current offer and are now looking for Regional Ambassadors to work alongside our National Ambassadors and the National Youth Voice Lead.

About your role as an Ambassador

ingeus

As a Youth Voice Ambassador, you will commit to:

- Attending Youth Voice welcome events.
- Working closely with our teams to provide honest feedback and ideas on projects.
- Speaking in workshops and at events as an advocate for young people.
- Attending and contributing to in person meetings and events
- Joining scheduled virtual meetings to discuss works in progress, current events, proposed campaigns, programs and activities
- Taking advantage of the opportunities

available to you

- Keeping up-to-date by reading the monthly Youth Voice newsletter.
- Championing Ingeus Youth Voice.

Additional requirements for Regional Youth Voice Ambassadors include:

- Attending a minimum of three in-person Regional Youth Voice meetings across the year.
- Attending a 30-minute Regional Youth Voice Virtual check-in call once a month.
- Supporting and taking part in the social action projects led by National Youth Voice Ambassadors.
- Representing your local area.

Throughout your time as a Regional Youth Voice ambassador, you will be offered exclusive opportunities to attend events and take part in additional external projects supporting local charities and organisations. Please note these are not mandatory and are an additional offer.

This is a voluntary role and we understand you may have other commitments to work around. Ingeus Youth Voice will work with you to help you participate wherever possible. If for any reason you cannot attend an event, you commit to letting the Youth Voice lead of your absence in advance.



Are you a Youth Voice Ambassador?

We are looking for passionate and driven individuals, aged 16–25, who do not shy away from sharing new ideas and challenging the status quo. You'll need to be able to commit to the Youth Voice for the minimum one-year term.

As a Youth Voice Ambassador, you will:

- Be able to communicate effectively in writing and verbally.
- Work collaboratively with all types of people.
- Be respectful of others and views that are different to your own.
- Promote and uphold the values of equality and diversity and behave in a non-discriminatory manner.

Below are some examples of the types of responsibilities and skills that come with being a Youth Voice Ambassador for Ingeus. You do not need to be able to do all these things, and where you feel you can't, we'll support you to develop in these areas. The important bit is the passion and the commitment.

- Ability to digest information to help you prepare and engage in conversations.
- Confidence to contribute to calls and meetings, and engage in discussions, including with senior stakeholders.
- Desire to work well with others and be considerate of their experiences and contributions.
- Be passionate about positive change and the impact that young people have.
- Be accepting of other people's thoughts and opinions, and challenge ideas where appropriate.
- Ability to ask questions and give feedback.
- Manage your time and be punctual in attending meetings and workshops.
- Respond to email communications and invitations in a timely manner.
- Commit to joining regular drop-in sessions and working groups (organised around your availability).
- Effectively communicate and present your ideas, views, and opinions to others.
- Work as a team to solve problems and come up with new ideas.
- Interact with young people in an



Benefits of taking part

There are many benefits to being a Youth Voice Ambassador, including:

- Gaining valuable business experience, which is great for your CV.
- Opportunities to attend focus and research groups.
- Using your voice to drive organisational change.
- Personal development, including access to learning and one-to-one support.
- Progression opportunities with Ingeus and our partners.
- Showcasing your skills through social media and vlogs.
- Access to other Ingeus programmes.
- Using your voice for good.
- Character reference for your job/education applications.
- Invites to partnership organisation youth events.
- Membership with the British Youth Council.

You'll also receive bespoke training, development days and workshops, networking opportunities with external stakeholders, and so much more!

We hope your experience will support personal development and help you develop transferable skills, helping you stand out to employers, further and/or higher education, and future opportunities. You'll also be able to get your hands on some merchandise goodies and high street vouchers!

You will be reimbursed for any costs incurred traveling to face-to-face events.

How to apply

Register your interest in joining Ingeus Youth Voice [here](#) and a member of the team will be in touch with further information.

Or if you wish to apply now, you can do so by completing the application form

[Regional Ambassador Application](#)

What happens next?

We aim to respond to everyone as quickly as possible. Depending on the number of applications we receive, please allow up to two weeks for your application to be reviewed. If your application is successful, you will be invited to our Youth Voice Ambassadors welcome event where you will get to meet your fellow Youth Voice Ambassadors and members of the Ingeus team.



Questions

If you have questions or need more information, please contact **Kayshia** at youthvoice@ingeus.co.uk

ingeus

Read our story and meet some of the team at ingeus.co.uk, and stay connected on social media – see you there!

