

Working in partnership to deliver the Job Entry Targeted Support Programme (JETS)

Information for Jobcentre Plus colleagues



Giving people the opportunity to return to employment quickly

The Job Entry Targeted Support Programme (JETS) is the Department for Work and Pensions' new employability programme in response to COVID-19.

Delivered regionally by Ingeus, JETS provides fast-paced continuous support to participants for a maximum of six months, with an aim to support people back into work quickly.

A key element to JETS is its localised approach, offering sector based support and skills development.

Who can join JETS?

- ✓ Working age (18+) jobseekers motivated to find work immediately.
- ✓ In receipt of benefits (UC Intensive Work Search Regime (IWSR) or new-style Jobseeker's Allowance) for at least 13 weeks.
- ✓ With the right to reside and enter employment in England or Wales.
- ✓ Who would benefit from light-touch employability support including CV writing, job searching, interview technique, reviewing transferable skills, and confidence building.

What role does Jobcentre Plus play?

- ✓ JETS participation will need a referral from their Jobcentre Plus Work Coach.

Referral process



1

Tell your customer about the JETS Programme and explain how it can support them in returning to work



2

Encourage them to read through the participant information or visit our website for more information



3

Refer your customer by following the process outlined by your manager

www.ingeus.com/jetsnw

What does JETS offer?

- **Tailored approach:** Everyone is different. A personalised support package and variety of tailored services meet each participant's distinct needs.
- **Employment Coach:** A dedicated employment coach will work closely with the participant to support their return to work.
- **Flexible, easy to access service:** Appointments can be delivered online, over the phone or in-person to suit each individual participant's needs.
- **Online learning:** Access to thousands of free, online resources to enhance employability skills and aid job searching. Modules include personality assessments, job search techniques, building confidence and resilience, CV builder and checker, interview simulator, money management and more.
- **Improved mental wellbeing:** Mental health support for participants with low level anxiety, depression, or stress.
- **Online support:** An accessible digital service allowing participants to do things their way; from attending appointments via video conferencing to registering for online courses.
- **Local community links:** Established networks of specialist partners working together to break down each individual's barriers to employment.
- **Employer relationships:** Sourcing suitable vacancies with local and national recruiting employers. Emphasis is placed on local growth sectors and working with the individual to find a job that works for them. If self-employment is of interest, expert advice can also be provided.
- **Making the move back into work:** Supporting participants every step of the way. Helping them to find a job and successfully sustain it.

iWorks

The iWorks digital career platform gives participants access to thousands of free employability resources and online learning activities.

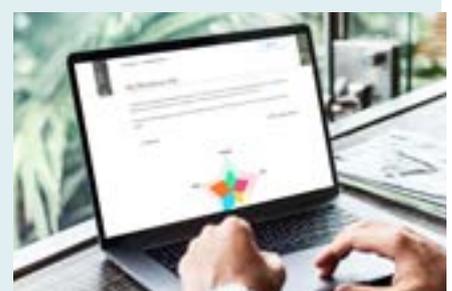
<https://ingeus.com/uk/news/thousands-of-ingeus-participants-are-now-benefitti>



Silvercloud

The Silvercloud online portal enables participants to choose a suggested programme of mental health support and work through modules independently on their laptop, tablet or mobile phone.

<https://ingeus.com/uk/news/gaining-greater-insight>



Participant FAQs

How will my appointments be delivered?

You can choose - video call, phone or face to face where possible.

What type of online support can I access?

You can access online courses to help enhance your personal, digital and employment skills. These include interview basics; wellbeing; confidence building; finance and debt; digital skills; and an introduction to self-employment amongst others.

Do I still need to attend JCP if I am part of the JETS Programme?

Your JCP appointments are separate to your JETS appointments, therefore you should continue to attend your JCP appointments.

Can you help with interview clothes?

Yes. As and when you are ready to go to an interview, you will be supported to look and feel work-ready.

I'm not great with technology, is there support provided?

Yes. You will be helped to access the programme resources and brush up on your IT skills if needed.

Is there anything I need to have ready for my first appointment?

You should bring some form of ID such as a passport or identity card.

Do I have to be on certain benefits?

Yes – Universal Credit or new style Jobseeker's Allowance (JSA).

How often can I see my Employment Coach?

You will see your Employment Coach at least once every 10 working days, or more if you would like to.

Delivering JETS in the North West

To deliver the best outcomes for participants, Ingeus embraces the expertise and shared passion of a range of community partners.

In the North West, Ingeus is delivering the JETS Programme alongside Seetec Pluss and Halton Borough Council. Standguide delivers self-employment support.

Our team is actively sourcing vacancies with employers across the North West and forging partnerships with specialist providers to facilitate participants returning to work.

Key:

 Hub office

 Co-location / outreach site

Hub offices:

 1 Ingeus

 2 Seetec Pluss

 3 Halton Borough Council



Please speak to your JETS integration coordinator for a more detailed version of this map.

ingeus

Ingeus is a long-standing and well trusted employability services provider. A people-services specialist delivering large-scale Government programmes including the Work and Health Programme, Ingeus's mission is to make a positive lasting difference to people's lives. We also deliver health programmes, services for young people, training and probation services.

www.ingeus.com/jetsnw



Seetec Pluss is a leading provider of work and wellbeing services that inspire thousands of people to find and progress into work each year. Together with Pluss, its specialist social enterprise, Seetec Pluss empowers individuals, businesses and communities to thrive.

www.seetecpluss.co.uk



Halton Borough Council is an experienced end-to-end provider and has fully integrated links with local services to support its community and local businesses.

www.halton.gov.uk



Standguide is an established employability provider who offer specialist advice, support and mentoring for people who wish to become self-employed.

www.standguide.co.uk

Thank you for considering the JETS programme for your participants. Together, we can provide quick, efficient help to unemployed people negatively impacted by COVID-19-led labour changes.

If you would like to speak to someone about JETS or require any further information, please use the following contact details:

Local manager:

Telephone:

Email:



You can also visit www.ingeus.com/jetsnw

Service provided by

ingeus