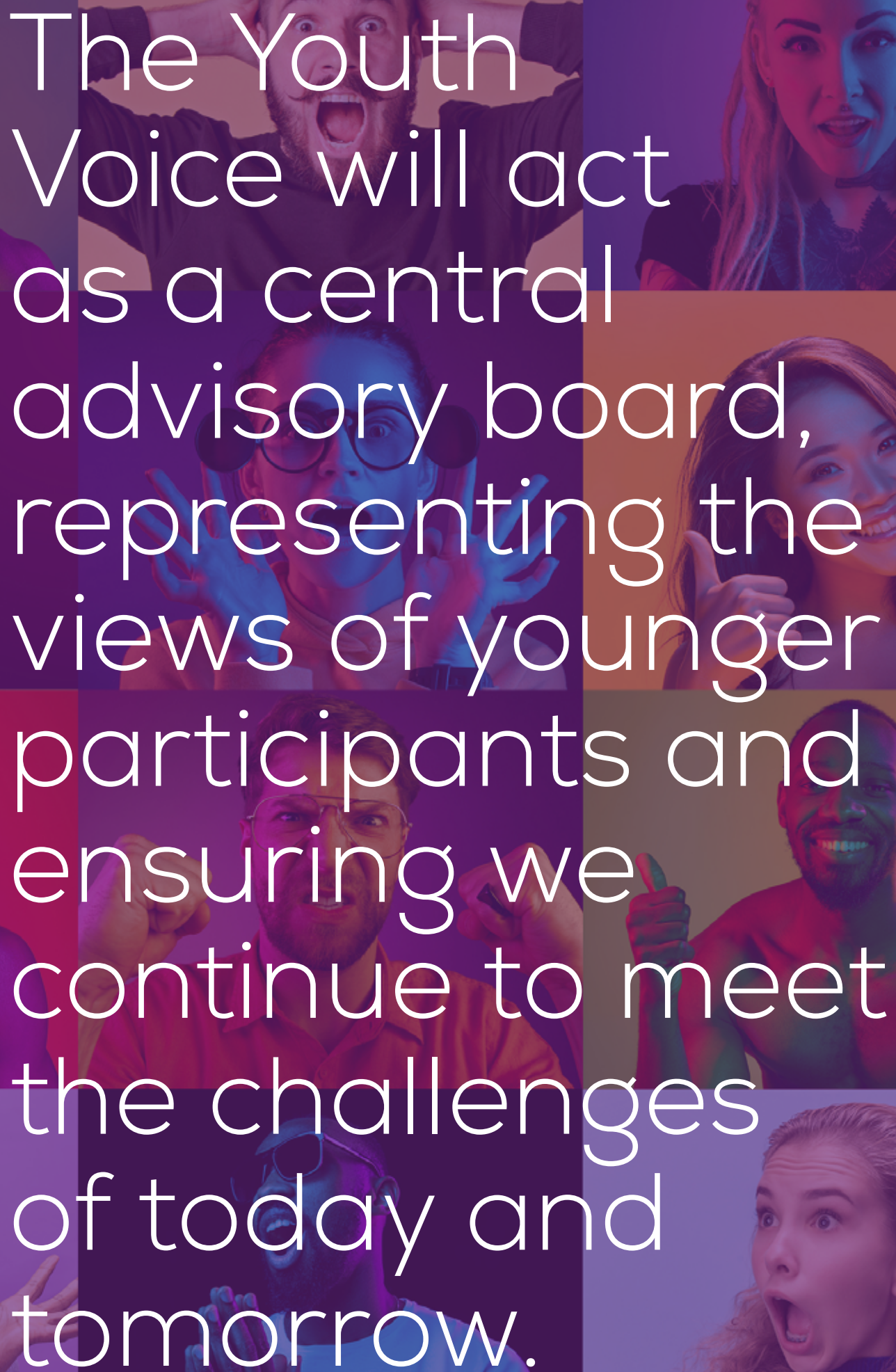




ingeus

AMBASSADOR INFORMATION PACK



The image features a grid of nine panels, each containing a different young person. The top-left panel shows a man with a beard and wide eyes, hands behind his head. The top-right panel shows a woman with long blonde hair and a slight smile. The middle-left panel shows a man with glasses and a surprised expression, hands raised. The middle-right panel shows a woman with dark hair smiling and giving a thumbs up. The bottom-left panel shows a man with glasses and a beard, pointing forward. The bottom-middle panel shows a man with a beard and a wide smile, giving a thumbs up. The bottom-right panel shows a woman with long blonde hair and a surprised expression. The text is overlaid in white, centered across the grid.

The Youth Voice will act as a central advisory board, representing the views of younger participants and ensuring we continue to meet the challenges of today and tomorrow.



Welcome

Our mission is to enable better lives. We provide services for people, business and communities to create and improve employment, skills, health and wellbeing. We help governments and employers design and deliver services to solve today's challenges and improve opportunities for all.

Ingeus is committed to being a progressive organisation, evolving to meet the needs of our customers. The Youth Voice is a key part of this, it will act as a central advisory board, representing the views of younger participants and ensuring we continue to meet the challenges of today and tomorrow. We will engage with the group for input and feedback on all aspects of our services, including design, delivery, policy, processes, people, and places.

We hope you will find this experience as valuable as we will. Your views and insights will help to make a massive difference to all the people we support.

Thank you for your interest in becoming a Youth Voice Ambassador.

A stylized, handwritten signature in black ink, consisting of several overlapping, horizontal strokes that suggest the name 'Rob Houlston'.

Rob Houlston
Programme Director

About Ingeus

We have been delivering trusted and tailored solutions for customers and communities across the UK since 1997.

Our 2,000 expert team members and hundreds of local partners work collaboratively to deliver a wide range of contracts on behalf of central and local government, including: helping citizens find employment through the Restart Scheme, Job Entry Targeted Support, and Work and Health Programme; supporting better physical and mental health with the Access to Work (Mental Health Support

Services) and NHS Diabetes Prevention Programme; supporting people in the justice system to successfully transition back into the community through specialist rehabilitative services; and programmes to enhance youth skills and employment, including the National Citizen Service.

Ingeus UK is part of APM Group, a global human services and healthcare organisation with a network of more than 7,500 people across 10 countries.

For more information visit

www.ingeus.co.uk

About the Ambassador's Programme

Ingeus are looking to bring together passionate young people from across the country aged 16-25 as Youth Voice Ambassadors to create a dynamic team ready to act and influence change. Ingeus Youth Voice is designed to give young people a platform to use their voice and to empower them to be better prepared for life and work. Our ambassadors will work together to provide Ingeus with a youth voice ensuring that, as an organisation, we are equipped to support young people with high quality, flexible and responsive

services. We believe young people will bring new and exciting ideas, will provide valuable insight, will hold us accountable and challenge our way of thinking. They will play an integral part in ensuring our services are youth friendly as we work towards the future.

To ensure Ingeus Youth Voice is made up of young people from across the country, with a diverse range of backgrounds and vast lived experiences, we have two roles available to apply for:

- **National Youth Voice Ambassador**
- **Regional Youth Voice Ambassador**

As a Youth Voice Ambassador, you will commit to:

- Attending the Youth Voice launch
- Working closely with our teams to provide honest feedback and ideas on projects
- Speaking in workshops and at events as an advocate for young people
- Attending and contributing to in person meetings and events
- Join in scheduled virtual meetings to discuss works in progress, current events, proposed campaigns, programs and activities
- Take advantage of the opportunities available to you
- Keep up to date by reading the monthly Youth Voice newsletter
- Champion Ingeus Youth Voice

Additional requirements for National Youth Voice Ambassador:

- Virtual group meeting every four to five weeks to share feedback and updates
- In-person group meeting at least three times a year at events hosted by Ingeus (National Youth Voice Events)
- In-person group meeting at least

three times a year at events hosted by Ingeus (Regional Youth Voice Events)

- Attend at least one in-person event hosted by an Ingeus partner organisation
- Support the Youth Voice Lead with the facilitation of the Regional Youth Voice Events
- Represent Ingeus on the NCS Steering Board
- Take part in the planning and delivery of at least one social action project
- Be the face of Ingeus Youth Voice on social media platforms (in line with guidelines)

Additional requirements for Regional Youth Voice Ambassador:

- Virtual group meeting at least four times a year to share feedback and updates
- In-person group meeting at least three times a year at events hosted by Ingeus (Regional Youth Voice Events)
- Support and take part in the social action project led by the National Youth Voice Ambassadors
- Represent your local area



Are you a Youth Voice Ambassador?

We are looking for passionate and driven individuals, aged 16-25, who do not shy away from sharing new ideas and challenging the status quo. You'll need to be able to commit to the Youth Voice for the minimum one-year term.

As a Youth Voice Ambassador, you will:

- Be able to communicate effectively in writing and verbally.
- Work collaboratively with all types of people.
- Be respectful of others and views that are different to your own.
- Promote and uphold the values of equality and diversity and behave in a non-discriminatory manner.

Below are some examples of the types of responsibilities and skills that come with being a Youth Voice Ambassador for Ingeus. You do not need to be able to do all these things, and where you feel you can't, we'll support you to develop in these areas. The important bit is the passion and the commitment.

- Ability to digest information to help you prepare and engage in conversations.
- Confidence to contribute to calls and meetings, and engage in discussions, including with senior stakeholders.
- Desire to work well with others and be considerate of their experiences and contributions.
- Be passionate about positive change and the impact that young people have.
- Be accepting of other people's thoughts and opinions, and challenge ideas where appropriate.
- Ability to ask questions and give feedback.
- Manage your time and be punctual in attending meetings and workshops.
- Respond to email communications and invitations in a timely manner.
- Commit to joining regular drop-in sessions and working groups (organised around your availability).
- Effectively communicate and present your ideas, views, and opinions to others.
- Work as a team to solve problems and come up with new ideas.
- Interact with young people in an inspiring and engaging way.



There are many benefits to being a Youth Voice Ambassador, including:

- Gaining valuable business experience, which is great for your CV.
- Opportunities to attend focus and research groups.
- Using your voice to drive organisational change.
- Personal development, including access to learning and one-to-one support.
- Progression opportunities with Ingeus and our partners.
- Showcasing your skills through social media and vlogs.
- Access to other Ingeus programmes.
- Using your voice for good.
- Character reference for your job/ education applications.
- Invites to partnership organisation youth events.
- Membership with the British Youth Council.

You'll also receive bespoke training, development days and workshops, networking opportunities with external stakeholders, and so much more!

We hope your experience will support personal development and help you develop transferable skills, helping you stand out to employers, further and/or higher education, and future opportunities. You'll also be able to get your hands on some merchandise goodies and high street vouchers!

You will be reimbursed for any costs incurred traveling to face-to-face events.

How to apply

To apply to be a Youth Voice National Ambassador, please complete the application form.

[National Ambassador Application](#)

To apply to be a Youth Voice Regional Ambassador, please complete the application form.

[Regional Ambassador Application](#)

What happens next?

We aim to respond to everyone as quickly as possible.

Depending on the number of applications we receive, please allow up to two weeks for your application to be reviewed. If your application is successful, you will be invited to our Youth Voice Ambassadors welcome event where you will get to meet your fellow Youth Voice Ambassadors and the Ingeus team.



Questions

If you have questions or need more information, please contact **Kayshia** at youthvoice@ingeus.co.uk

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Read our story and meet some of the team at ingeus.co.uk, and stay connected on social media – see you there!

